

## We Have a History of Service to You

New York Central Mutual Fire Insurance Company was founded in 1899 in a quiet upstate New York village by VanNess DeMar Robinson, with a simple idea in mind – taking care of New Yorkers.

Mr. Robinson's family, now in its fourth generation, continues to manage NYCM, providing the same service and security this company was built on over 100 years ago.



Scan with mobile device.

**nycm**   
INSURANCE®  
FOR you

New York Central Mutual Fire Insurance Company  
1899 Central Plaza East  
Edmeston, New York 13335-1899  
800-234-6926

Rev. 05.22.14

## Advantage Repair Program



Putting you back on the road.

**nycm**   
INSURANCE®  
FOR you



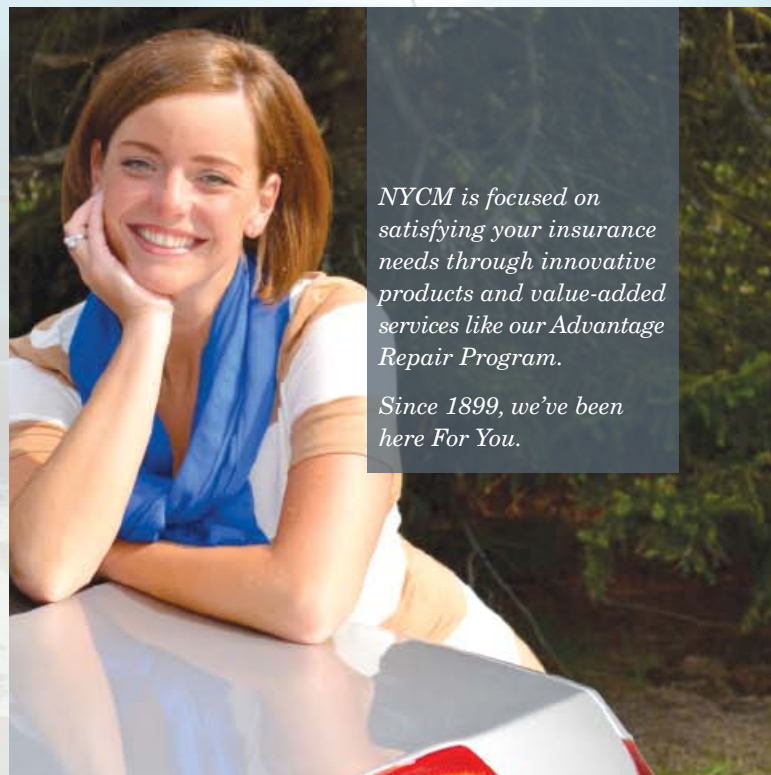
## At NYCM Insurance, it's all about service...

*Here's a list of benefits associated with using our Advantage Repair Program:*

- **Fast, Professional Service:** We have over 100 Advantage Repair Shops to choose from. When you call Customer Service to report your accident, our representative will send all of your information to the repair shop of your choice. Upon arrival at the repair shop, they will be ready For You. NYCM will issue payment directly to the shop. No waiting for checks, no hassle. Advantage Repair Shops will give your vehicle top priority.
- **Quality Repairs:** We are dedicated to delivering an outstanding claims experience. Each of our shops has demonstrated the ability to accurately estimate vehicle damages and perform quality workmanship.

- **Lifetime Guarantee:** NYCM guarantees all Advantage Repair Program repairs for as long as you own or lease your vehicle.
- **Direct Payment:** We will issue payment directly to the Advantage Repair Shop. With the exception of your deductible, the shop will not require payment on your claim prior to the release of your vehicle, getting you back into your vehicle faster.

Of course, you can have your repairs done at any NY State Registered Repair Shop. However, we know you will be pleased with the quick, careful and courteous service you will receive from one of the shops in our Advantage Repair Program.



*NYCM is focused on satisfying your insurance needs through innovative products and value-added services like our Advantage Repair Program.*

*Since 1899, we've been here For You.*